

## Enquiries to the Housing Registrar from people seeking affordable housing

Thank you for your enquiry to the Housing Registrar about affordable housing.

We are the regulator of not-for-profit agencies providing community housing in Victoria. We do not own or manage any housing, run a waiting list, or allocate any housing.

The information below may be of assistance to you. We also encourage you to look at the special housing website created by the Department of Human Services at <http://www.housing.vic.gov.au/>

### Affordable housing options

Affordable rental housing for people on lower incomes here in Victoria is primarily available via not-for-profit housing agencies as community housing, or directly through the state government as public housing. Some housing is long term, whilst some is short to medium term.

### Community housing through not-for-profit agencies

Not-for-profit agencies provide community housing in a range of places across Victoria. A list of agencies with contact details is attached.

Those agencies classified as housing associations generally have more properties to rent. They are required to fill up to 50% of any vacancies with people who are on the public housing waiting list.

There is no centralised system for applying for housing with more than one not-for-profit agency, and you need to contact them individually.

Some agencies may not have waiting lists, or be accepting new applications for housing. However they provide advice to you on who else to contact, or other steps you could take to find housing.

Information on the not-for-profit agencies that we regulate can be found on our website at:

<http://www.housingregistrar.vic.gov.au/Registered-Housing-Sector>

You may also find these websites useful:

<http://www.chfv.org.au/find-housing>

<http://www.dhs.vic.gov.au/about-the-department/documents-and-resources/policies,-guidelines-and-legislation/guidelines-for-registered-housing-agencies>

## Public housing

Public housing is provided by the Department of Human Services (DHS).

To find out more about public housing, ring the Housing Call Centre on 13 11 72. You can also visit or ring the local DHS office in the area where you are looking for housing. Contact details can be found at:

<http://www.dhs.vic.gov.au/about-the-department/contact-us>

To find out if you are eligible and apply for public housing refer to the website below. This website also tells you if you are eligible.

<http://www.dhs.vic.gov.au/for-individuals/housing-and-accommodation/public-housing/applying-for-housing>

## Rent, bond and other assistance

DHS has a bond assistance scheme to help people pay bonds for private market rental. Further information can be found on the website below and you can apply at your local DHS office.

<http://www.dhs.vic.gov.au/for-individuals/housing-and-accommodation/private-renter-assistance/bond-loan-scheme>

For more information on rent assistance provided by the Commonwealth Government you need to visit your local Centrelink office. To find the office closest to you, go to:

<http://humanservices.findnearest.com.au>

Short term help to pay rent may be available through the Housing Establishment Fund (HEF). It helps to access or maintain private rental, or get emergency short term accommodation. The allocation of HEF is managed by a range of non-government organisations in Victoria, and each organisation has a specific geographic area it looks after.

## If you need urgent housing assistance

A Statewide telephone service 1800 825 955 is available 24 hours per day, 7 days per week to provide advice and link you to the service or HEF manager closest to you.

Other resources which you may wish to contact for assistance are listed on the following webpage:

<http://www.dhs.vic.gov.au/for-individuals/crisis-and-emergency/crisis-accommodation/homelessness-and-family-violence-getting-help>

## Attachment 1 - Contact details for registered housing agencies

Registered housing agency	Office address (head office listed first)	Location	Phone number
<b>HOUSING ASSOCIATIONS</b>			
Loddon Mallee Housing Services Ltd (trading as Haven; Home, Safe)	<ul style="list-style-type: none"> <li>10-16 Forest Street</li> <li>6 Pakington Street</li> <li>143A Lime Avenue</li> <li>52 Herbert Street</li> <li>52-56 Mary Street</li> </ul>	BENDIGO GEELONG MILDURA ROBINVALE PRESTON	(03) 5444 9000 (03) 5246 8900 (03) 5018 4200 1300 716 776 (03) 9479 0700
Housing Choices Australia Limited	<ul style="list-style-type: none"> <li>Level 4, 333 Queen Street</li> <li>6 Pakington Street</li> </ul>	MELBOURNE GEELONG	1300 312 447 1300 312 447
Community Housing (Vic) Ltd	<ul style="list-style-type: none"> <li>Level 1, 26-28 Prospect Street</li> <li>69 Queens Road</li> <li>Shop 4, Riviera Plaza</li> <li>134A Mollison Street</li> <li>12-14 Church Street</li> <li>31 Wyndham Street</li> <li>17 Armstrong Street South</li> </ul>	BOX HILL  MELBOURNE BAIRNSDALE BENDIGO MORWELL SHEPPARTON BALLARAT	(03) 9856 0050  (03) 8530 1950 (03) 5152 8933 (03) 5434 2800 (03) 5120 4800 (03) 5822 0034 (03) 5364 9700
Port Phillip Housing Association Ltd	<ul style="list-style-type: none"> <li>Suite 6/22-28 Fitzroy Street</li> <li>Suite 2/2 Elliot Street</li> </ul>	ST KILDA ASHWOOD	(03) 9534 5837 (03) 9568 4420
Yarra Community Housing Ltd	<ul style="list-style-type: none"> <li>660 Elizabeth Street</li> <li>112-122 Victoria Street</li> <li>Level 1, 1-13 Watton Street West</li> <li>229 Barkly Street</li> <li>297 Napier Street</li> <li>12-14 Halstead Place</li> </ul>	MELBOURNE SEDDON WERRIBEE  FOOTSCRAY FITZROY GEELONG WEST	(03) 9349 0286 1800 825 955 (03) 8744 2100  1800 825 955 (03) 9288 9200 (03) 5221 4466
Rural Housing Network Ltd	<ul style="list-style-type: none"> <li>82 High Street</li> <li>40-42 Rowan Street</li> <li>432B Wyndham Street</li> <li>12A Tallarook Street</li> </ul>	WODONGA WANGARATTA SHEPPARTON SEYMOUR	(02) 6055 9000 (03) 5722 8000 (03) 5833 1000 (03) 5735 2000
Common Equity Housing Ltd	<ul style="list-style-type: none"> <li>Level 1, 112 Balmain Street</li> <li>26/28 St Andrews Avenue</li> <li>190 Myers Street</li> </ul>	RICHMOND BENDIGO GEELONG	1800 353 669 (03) 5441 2131 (03) 5222 1306
Wintringham Housing Ltd	136 Mt Alexander Road	FLEMINGTON	(03) 9376 1122
<b>HOUSING PROVIDERS</b>			
Women's Housing Ltd	Suite 1, Level 1, 21 Cremorne Street	RICHMOND	(03) 9412 6868
Servants Community Housing	36 Barton Street	HAWTHORN	(03) 9819 6073
HomeGround Services	Ground Floor, 68 Oxford Street 122 Chapel Street	COLLINGWOOD ST KILDA	1800 048 325 (03) 9537 7711
WAYSS Ltd	294 Thomas Street	DANDENONG	(03) 9791 6111
Victorian Women's Housing Association Ltd (trading as Women's Property Initiatives)	3/14 Collins Street	MELBOURNE	(03) 9664 7800
United Housing Co-operative Ltd	1a Ballarat Street	YARRAVILLE	(03) 9689 8157
Northcote Rental Housing Co-operative Ltd	138 Separation Street	NORTHCOTE	(03) 9482 5998
Active Community Housing Ltd	14 High Street	YARRAVILLE	(03) 9314 8555
SouthEast Housing Co-operative Ltd	Plaza Business Centre, the Hub, Level 3, 26-36 McCrae Street	DANDENONG	(03) 9706 8005
South Port Community Housing Group Inc	259 Dorcas Street	SOUTH MELBOURNE	(03) 9696 1128

Hanover Welfare Services	<ul style="list-style-type: none"> <li>Level 1, 52 Haig Street</li> <li>Level 1, 11 Chesterville Road</li> <li>Bob's Place, 35 Robinson Street</li> </ul>	SOUTH MELBOURNE CHELTENHAM DANDENONG	(03) 9699 6388 (03) 9556 5777 (03) 9792 0750
Sunshine/St Albans Rental Housing Co-operative Ltd	67 Dumfries Street	DEER PARK	(03) 9312 6904
Eastcoast Housing Association	Unit 3, 1D Moore Street	MOE	(03) 5127 7160
Northern Geelong Rental Housing Co-operative	46 Roseneath Street	NORTH GEELONG	(03) 5277 9993
Social Housing Victoria	180 Kings Way	SOUTH MELBOURNE	(03) 8341 8700
West Turk Housing and Elderly Services Co-operative Ltd	Shop 16, 1 Princess Street	ST ALBANS	(03) 9366 3856
EACH Housing Ltd	46 Warrandyte Road	RINGWOOD	(03) 9871 1800
Urban Communities Ltd	42 Derby Street 3/14-20 Nicholson Street 150 Brunswick Street	KENSINGTON COBURG FITZROY	(03) 9371 2000 (03) 9371 2077 (03) 9371 2088
Prahran/Malvern Community Housing Inc	Shop 2, 1 Surrey Road	SOUTH YARRA	(03) 9826 5194
Williamstown Rental Housing Co-operative Ltd	41 Challis Street	NEWPORT	(03) 9391 9267
BAYSA Ltd (trading as Barwon Youth)	44 Spring Street	GEELONG WEST	(03) 5221 4466
Eastern Suburbs Rental Housing Co-operative Ltd	4/25 Cyril Street	BOX HILL SOUTH	(03) 9888 8964
Aboriginal Housing Victoria	Narrandjeri House, 125-127 Scotchmer Street	FITZROY NORTH	(03) 9403 2100
Centacare Housing Service Inc	4-6 Peel Street	BALLARAT	(03) 5337 8999
Inner East Social Housing Group Inc	PO Box 526	KEW	(03) 9853 7501
Salvation Army Red Shield Housing (Vic)	828 Sydney Road Refer website for other locations	COBURG NORTH	(03) 9353 5200
Uniting Housing Victoria Ltd	<ul style="list-style-type: none"> <li>130 Little Collins Street</li> <li>105 Dana Street</li> <li>185 Baillie Street</li> </ul>	MELBOURNE BALLARAT HORSHAM	(03) 9250 6100 (03) 5332 1286 (03) 5362 4000
Mission Australia Housing (Vic) Ltd	Level 2 164-180 Kings Way	MELBOURNE SOUTH	1800 269 672
VincentCare Community Housing	43 Prospect Street	BOX HILL	(03) 9895 5800
St Kilda Community Housing Ltd	102 St Kilda Road	ST KILDA	(03) 9534 1809
Mallee Accommodation and Support Program Inc	140 Langtree Avenue	MILDURA	(03) 5021 6500
The Haven Foundation Ltd	Suite 112, Level 1, 434 St Kilda Road	MELBOURNE	(03) 9867 1992
Baptcare Affordable Housing Ltd	1193 Toorak Road	CAMBERWELL	(03) 9831 7266